

from the desk of

# SCOTT B. NICHOLAS

## talk to me:

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Scott Nicholas

815 N. Broadway

Saratoga Springs, NY 12866

## Profile

Scott is working towards a B.A. in Computer Science. His job experience includes retail, tech support, customer service, and web programming. Scott is proficient with most types of computer systems, including Macintosh, Windows based PCs, and Linux based systems. Scott is proficient with HTML, PHP, CSS, JavaScript, Java, Perl and is capable of learning new languages quickly. He is capable of working individually, and as a part of a team. Scott is friendly and sociable, easily adapts to new environments, and is good at communicating and working with others. Scott is incredibly passionate about technology and excited about the continuing evolution of the world wide web.

## Experience

**Apple Campus Rep, Apple Education/Volt Technical Services** Saratoga Springs, NY, 2008 - Present

Apple Campus Reps work to increase the presence of Apple on college campus by informing and exciting students and faculty alike. Scott participates in all Apple related events on campus. Due to his exhaustive technical knowledge, Scott also assists students and faculty with hardware and software problems affecting their Macs.

**Web Development Intern, Texterity, Inc.** Southborough, MA, 2008

Texterity specializes in delivering digital editions of hundreds of magazines to customers. As an intern, Scott helped to find, diagnose and fix bugs on both the Perl back end and the Ajax front end of the system. Scott created a number of videos to promote various magazines on YouTube. Scott wrote the WordPress theme for the company blog. Additionally, Scott's extensive knowledge of all things Apple assisted Texterity in evaluating the future of the Texterity platform on the iPhone and iPod touch.

**Mac Specialist/Creative Assistant, Apple Retail** Albany NY, 2008

By being extremely knowledgeable and personable, a Mac Specialist helps customers find the perfect solution for their computing and entertainment needs. Creatives, also known as Personal Trainers, are extremely knowledgeable of all Apple products and software. Creatives help Apple customers get the most out of their Macs, iPods and iPhones. As most Apple Store's don't always have enough full-time Creatives, many stores use their most knowledgeable Specialists to assist the Creatives with personal training appointments.

**Mac Specialist, Apple Retail** Natick MA, 2007

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## **Student Assistant, Skidmore College Dept. of Academic Technology**

Saratoga Springs NY, 2006-07

The Skidmore department of Academic Technology helps students and faculty get the most out of the technology Skidmore puts at their disposal. From troubleshooting to training, a Student Assistant is essential to keeping the technology at Skidmore running smoothly.

## **Customer Service Representative, YABE Auctions Sudbury, MA 2004**

YABE Auctions was an eBay consignment shop. The representatives at YABE helped customers to understand the value of their items and assisted them in listing their items on eBay. Additionally, Scott designed and wrote the customer database used by YABE Auctions.

## **Education**

Working towards B.A. in Computer Science at Skidmore College. Will graduate in May 2011.

## **Languages**

(X)HTML, CSS, PHP, JavaScript (Ajax), Java, and Perl.

## **Skills**

Capable of learning new languages quickly and independently. Proficient and experienced with web design and web development. Exhaustive knowledge of the Apple platform, including Macintosh hardware, Mac OS X, iPhone OS, and the majority of Apple software. Proficient with Windows and Linux/UNIX/BSD.

## **Referrals**

### **Skidmore College department of Computer Science**

*Michael Eckmann, Assistant Professor*

518 580-5294

[meckmann@skidmore.edu](mailto:meckmann@skidmore.edu)

### **The Skidmore Shop**

*Bob Carlton, Technology/Trade Book Buyer & Website Coordinator*

518 580-5491

[rcarlton@skidmore.edu](mailto:rcarlton@skidmore.edu)

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## **Apple Education**

*Brad Mauro, Account Executive*

888 816-7686

[bmauro@apple.com](mailto:bmauro@apple.com)

## **Texterity, Inc.**

*Wendy Zingher, Director of Software Engineering*

508 804-3066

[wzingher@texterity.com](mailto:wzingher@texterity.com)

## **Apple Store Crossgates**

*Ian Andrews, Senior Assistant Manager*

518 869-3192

[crossgates@apple.com](mailto:crossgates@apple.com)

## **Apple Store Natick Collection**

*Dan Meece, Senior Assistant Manager*

508 903-2800

[natickcollection@apple.com](mailto:natickcollection@apple.com)

## **Skidmore College Department of Academic Technology**

*Kelly Little, Instructional Technologist*

518 580-5933

[kdempsey@skidmore.edu](mailto:kdempsey@skidmore.edu)